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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Robert Lee Thompson  
Serial No: 09/965,136  
Filed: September 27, 2001  
For: SYSTEM AND METHOD FOR OBTAINING AND UTILIZING  
MAINTENANCE INFORMATION

Examiner:  
Art Unit: 2621

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Commissioner for Patents, Washington, D.C. 20231, on Feb. 5, 2002.

*Hayden Dulina*

Commissioner for Patents  
Washington, D.C. 20231

**Preliminary Amendment**

Sir:

Prior to examining the above-identified application, please amend the application as follows:

**In the Drawings**

Please amend Figs. 4 and 5 per the attached submission. The amendments are shown in red. Applicants request entry of the attached formal drawings, which incorporate the requested amendments.

**REMARKS**

The formal Figures 1-10, which include these amendments, were submitted on January 29, 2002 in response to the "Notice of Incomplete Reply (Nonprovisional)" dated January 11, 2002. The amendments to the informal drawings are being requested via this preliminary amendment. Further, entry of the formal drawings, incorporating the requested amendments, is also requested.